Quick Guide

UC eBanking prime

Electronic Payment Cancellation camt.055 und camt.029

Contents

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UniCredit

1. GENERAL

This Quick Guide explains the functionality how to create an electronic payment cancellation for single transactions or a file of multiple transactions.

2. REQUIREMENTS

Basic requirement is a contractual agreement with UniCredit and your additional banks of choice that includes the sending of order type "C55" on certain banking accounts. Electronic callback requests via camt.055 can only be applied for transactions in SEPA format. Paperbased credit transfers, urgent payments as well as payments from SEPA-Cards Clearing cannot be recalled. At the moment it is possible to call back files or single transactions with execution dates planned for today or in the future.

To conduct a status inquiry for your electronic recall the additional order type "C29" (pain.002) is required.

3. ASSIGNMENT OF JOBS C55 AND C29

If the requirements are met and jobs "C55" and "C29" have been administrated on Bank side, these jobs also need to be implemented into UC eBanking prime. By means of a fetch job with bank master data (HKD) the job types are retrieved including the allocated signature permissions.

- By chosing the menu Orders – Fetch jobs and selecting the "+"symbol a new fetch job can be generated
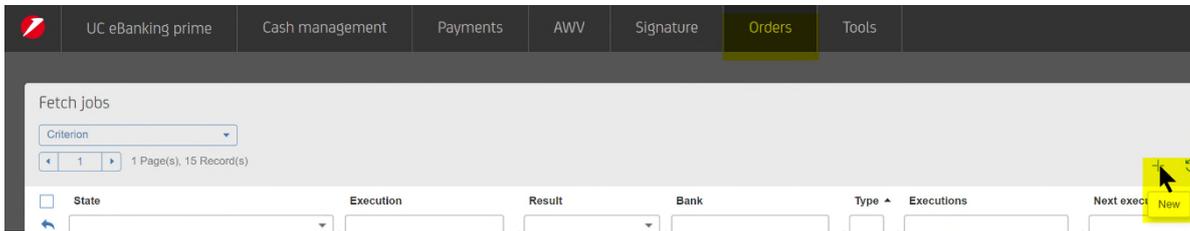

- The fields Bank(s), Order type "HKD" must be filled. The step is completed with "Create".
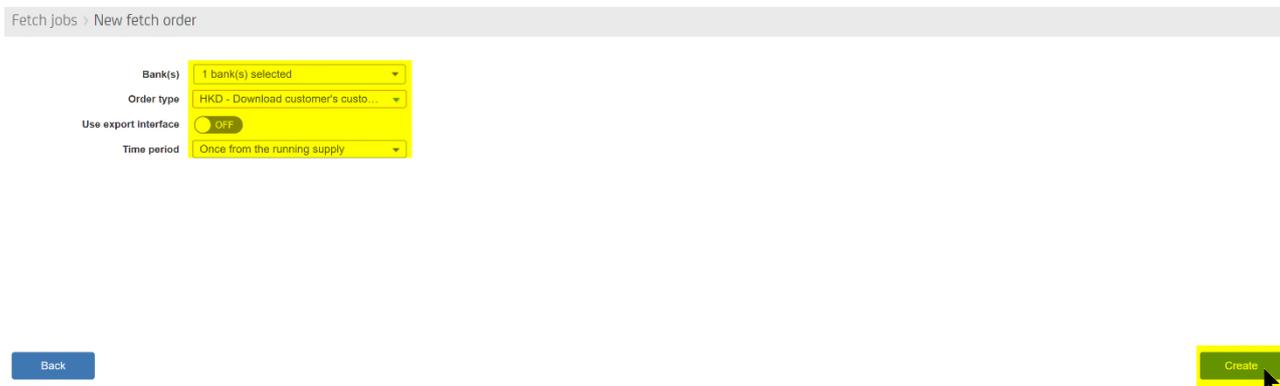
To be able to generate callback requests additional administrative measures are required. Please contact your administrator for UC eBanking prime to have the following settings made for you.

- Activate „Payment cancellation" and „Recall state" in the correspondent permission group.

- By selecting the pen symbol in „Banking All" row the permission groups can be edited.
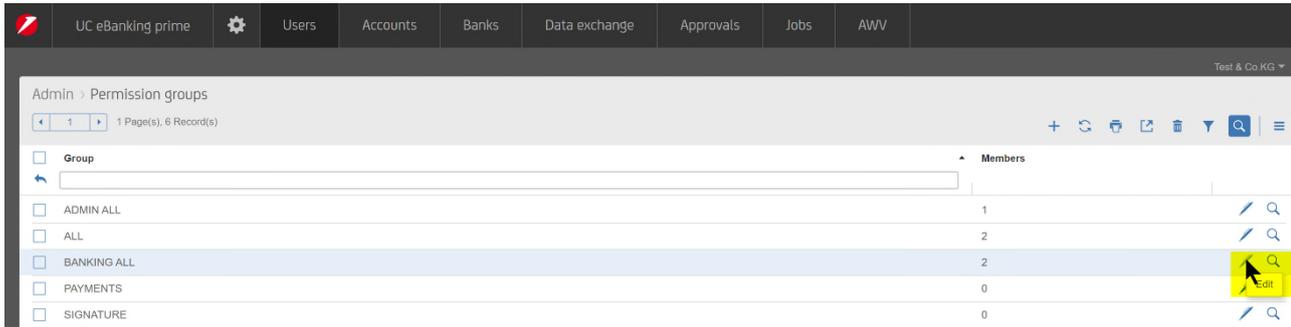
- In this view the button „Module" opens up, showing the full content.
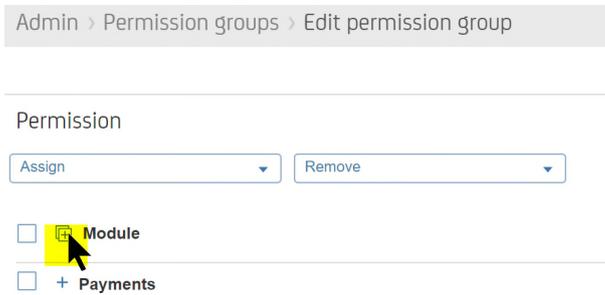
- Please select "Payment cancellation" and "Recall state" by checking the boxes.

- Within "account rights" activate "Recall" for the required accounts.

4. FETCH JOB FOR RECALL STATE

With job type "C29 – Resolution of Investigation" it is possible to fetch recall states on a recurrent basis. You will find it on the homepage of UC eBanking prime or via the Orders menu "recall state".

- The initial implementation is done via "Orders – Fetch Jobs".
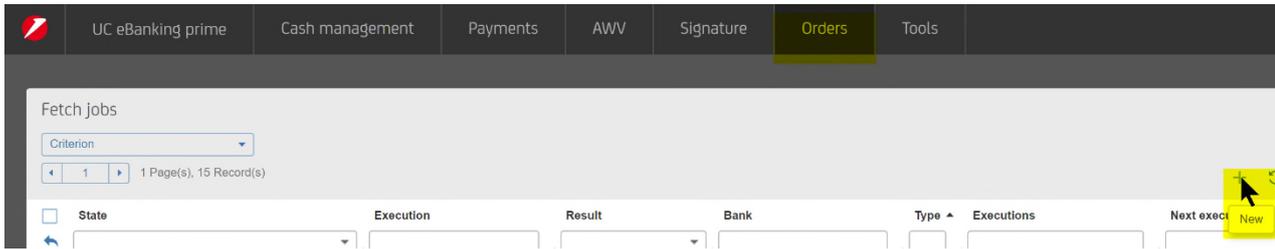
- After selecting the Bank (choose one user per bank), job type "C29" and "Parse fetch job data", please select the recurring time for the recall state. Conclude the step by "Create".
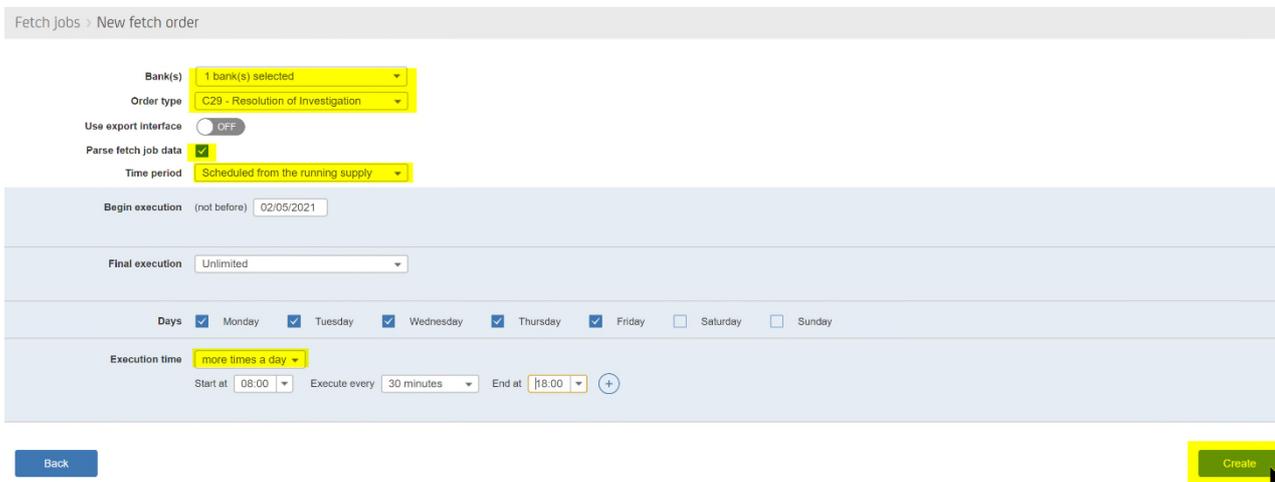
- After successful implementation the job is visible in the general page. The automatic Fetch Job will start the day after implementation. On the day of implementation, the job can be started manually by clicking on the arrow symbol.
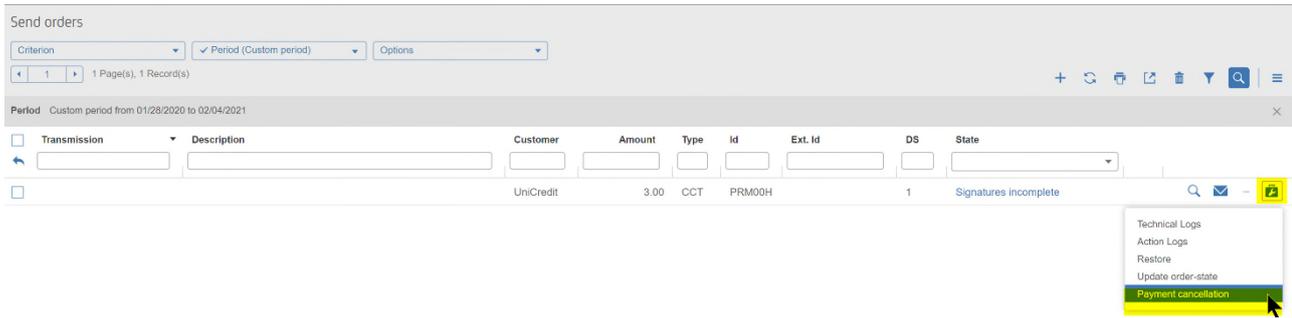

- The recall state can be viewed either on the UC eBanking prime homepage or in the menu "Orders – Recall state".
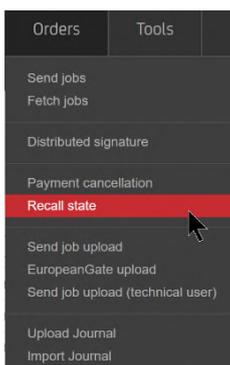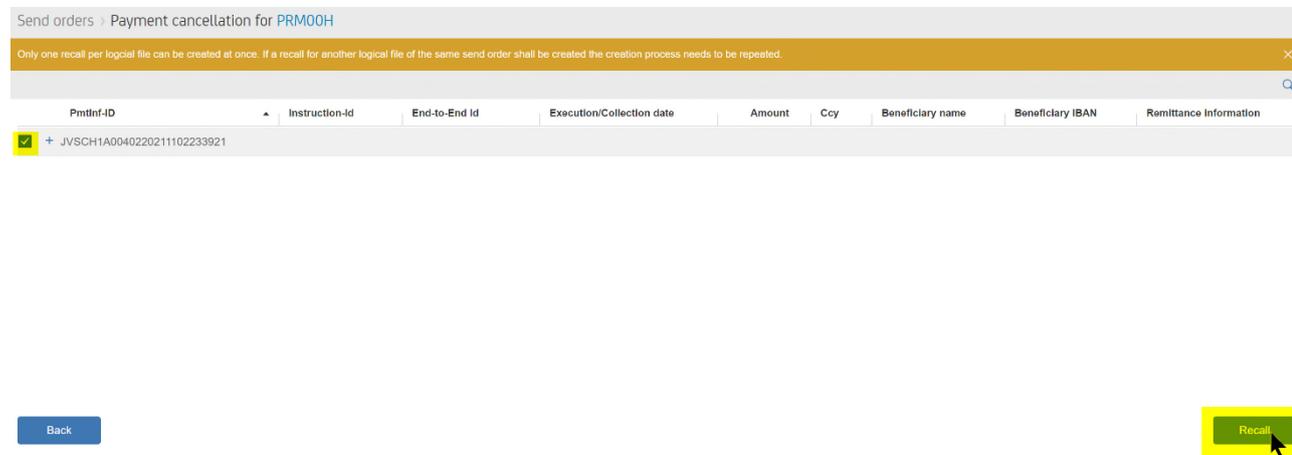
5. PAYMENT CANCELLATION OF A FILE

If a whole file of transactions needs to be recalled, the payment cancellation can be generated directly from a send job.
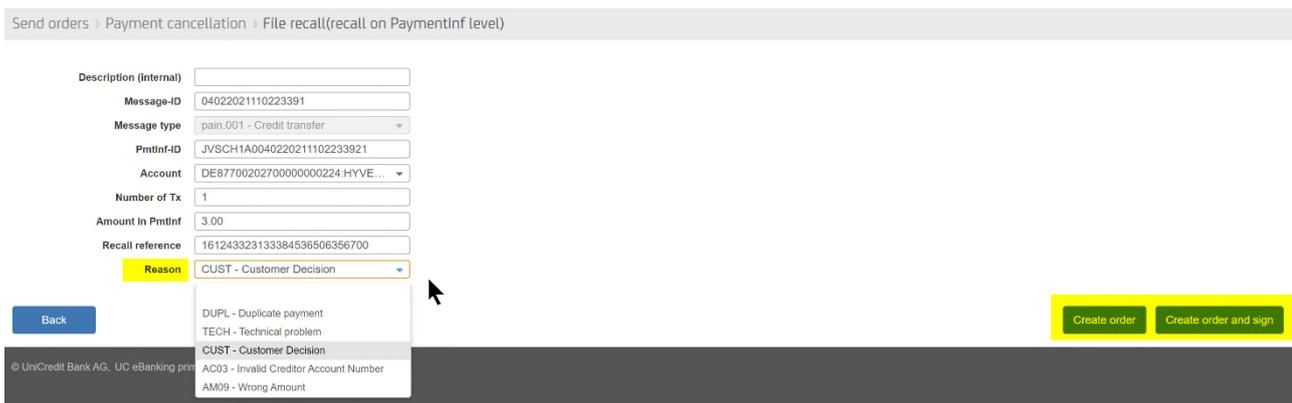
- Via the menu "Orders – Send jobs – Tools – Payment cancellation"

- In this page all eligible files for a payment cancellation are on display. By checking the box and selecting "Recall" the file will be recalled.

- For this accumulative recall a reason needs to be stated. Various reasons can be chosen from a drop-down menu.

- With the button "Create order" a send job is generated which can be signed with "Signature" or "Orders – Send jobs" by authorized users. As an alternative the job can be signed with the additional button.

  Please read Chapter 8 "Signing recalls".

6. PAYMENT CANCELLATION OF A SINGLE TRANSACTION

Payment cancellation of a single payment or of several single payments can also be generated from the send job. The process is started in the menu "Orders – Send Jobs – Tools – Payment cancellation".

- By clicking on the "+"-icon in front of the payment the transactions are displayed.

- Now the required payments can be selected for the recall.

- In this screen the details of the payment for recall are shown. It is possible to add an internal comment on the recall.

- With the button "Create order" a send job is generated which can be signed with "Signature" or "Orders – Send jobs" by authorized users. As an alternative the job can be signed with the additional button.

  Please read Chapter 8 "Signing recalls".

7. MANUAL PAYMENT CANCELLATION

As in confidential payments (salaries and wages) the single transactions are not visible, a payment cancellation cannot be generated from the "Send jobs". Nevertheless, a cancellation can be entered manually.

For a manual recall two data arrays are required: Datei-ID (MsgId - Message-ID) and Sammlerreferenz (PmtInfId - Payment Information ID). The data can be retrieved by opening the letter-symbol (contains covernote) of a send job in the send jobs overview.
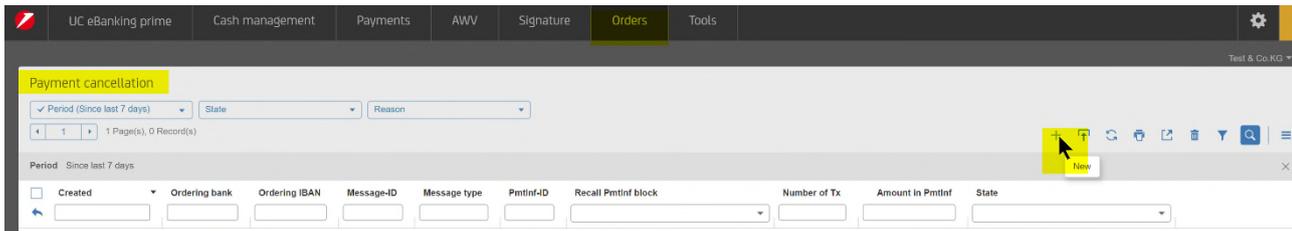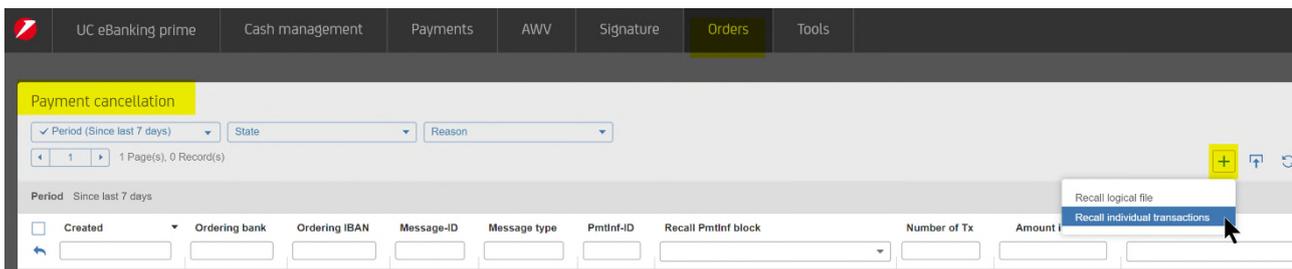
Example for „*Covernote*":
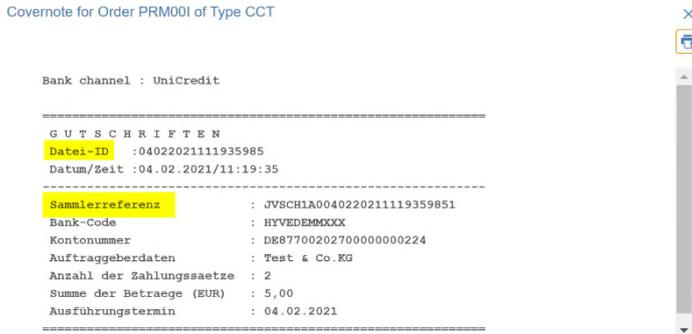
- In Orders – Payment cancellation a manual recall can be generated by selecting the "+"-symbol.

  MsgId (Message-ID)   = Datei-ID / File-ID

  PmtInfId (Payment Information ID)   = Sammlerreferenz

- Again it is possible to recall files or single transactions. The required data entries are marked by colored background.

Description (internal)	
Message-ID	
Message type	pain.001 - Credit transfer ▼
PmtInf-ID	
Account	Select Account ▼
Number of Tx	
Amount in PmtInf	
Recall reference	16124349441258624929806680

Transaction details

◄ 1 ► 1 Page(s), 0 Record(s)   ＋ 🗑 ≡

	Contra account	Name	Amount	End-to-End Id	Execution Date	Reason	Instruction-Id ▲	Remittance information

No records found.

[Back]   [Create]

With the button „Create" the payment cancellation is generated, the signature can be added either in the menu "Send job" or the menu "signature".

Please read Chapter 8 "Signing recalls".

Payment cancellation

✓ Period (Since last 7 days) ▼	State ▼	Reason ▼

◄ 1 ► 1 Page(s), 1 Record(s)   ＋ ⬆ ⟳ 🖨 ⬈ 🗑 ▼ 🔍 ≡

Period Since last 7 days   ✕

✓	Created ▼	Ordering bank	Ordering IBAN	Message-ID	Message type	PmtInf-ID	Recall PmtInf block	Number of Tx	Amount in PmtInf	State	
✓	02/04/2021 11:44:20	UniCredit	DE87 7002 0...	22222	pain.001	34567895	No	2	5.00	New	✏ 🔍 − 📑

[Create Send Job] [Sign]

8. SIGNING PAYMENT CANCELLATIONS

Payment cancellations can be duly signed just like payment files: via menu „Signature" or menu "Orders – Send Jobs".

On the homepage of UC eBanking prime or in the menu "Jobs – Recall state" you will find feedback on your payment cancellations through the recurring Fetch Job "C29".