

Corporate Portal Change of Smartphone



hilfe.hvb.de gtb-center@unicredit.de

Inhalt

MOBILE TOKEN SMARTPHONE CHANGE

SMARTPHONE CHANGE

ACCESS TO OLD SMARTPHONE IS POSSIBLE

STEP 1:

Download the UC Mobile Token app from the App Store for iOS or from the Google Playstore for Android smartphones.

Select HypoVereinsbank - UniCredit in the app.

Accept the privacy policy.

NOTE: if the app was installed from your back-up and you receive an error message "MIG" during the start of the app on your new smartphone or you are asked for a password, please delete the app and install it again.

STEP 2: Activate the push notifications

Then start creating your key



STEP 3:

In the next step, select your password and consider the displayed minimum requirements.

If supported by your smartphone, you can enable biometric recognition



STEP 4:

Enter your Corporate Portal ID, which was given to you during the onboarding process, via the Welcome Letters or by the main user.

Please make a note of the registration code, you will need it in a later step

STEP 5:

Open the settings via the gear icon in the red menu bar and open the "UC Mobile Token Device Management".



Global Security Provider (GSP)

UC Mobile Token Geräteverwaltung

STEP 6:

Locate the new smartphone and confirm the release via the corresponding icon and accept the next message.



STEP 7:

Open the Mobile Token app on the old smartphone, compare the displayed data and authorize the device switch by entering your password or your biometric login.

	Autorisierung von Gerät	eänderung	
	Bestätigen Sie die Autorisierur UC Mobile Token.	ng bitte über Ihren	
	Gerätename IPhone vun Tunis		v
	Gerätetyp iPhone		1/
	Zeitpunkt der Schlüsselübermittlung Jan 20, 2022		1
	Registrierungscode 5F 26 6E 53 93 3C 8A A8		1 - I
fehit 🕈	Abbrechen	Sim fehit 🗢 1	0:42
💋 UC Mobile T	oken ≡	UC Mobile Token	=
UC Mobile T	oken E	UC Mobile Token	of device change
UC Mobile T Authorise Device name IPhone with Tanka Device troe	oken	UC Mobile Token	■
UC Mobile T Authorise Authorise Device name IPhone wan Tania Device type IPhone Key submitted at	ation of device change	UC Mobile Token	of device change
Authorise Authorise Device name iPhone won Tania Device type iPhone Key submitted at Jan 20, 2022 Registration code 28 E9 19 CI 88 G	oken	C Mobile Token	of device change
UC Mobile T Authorise Authorise Device name IPhone wan Tania Device type IPhone Kry submitted at Jan 20, 2022 Registration codd 28 E9 19 C1 B8 G Passwort	oken	UC Mobile Token	CE
UC Mobile T Authorise Authorise Device name iPhone won Tania Device type iPhone Key submitted at Jan 20, 2022 Registration code 28 E9 19 C1 BB 0 Passwort Abbrechen	oken	UC Mobile Token	CE

STEP 8:

You can now log out of the Corporate Portal and log in with your new smartphone.

ACCESS TO OLD SMARTPHONE IS NOT POSSIBLE

If you do not have access to your old smartphone, please contact support (contact details can be found on the last page). After our colleagues have reset you, please start again with the "Initialization Process Mobile Token" as described here in the document.