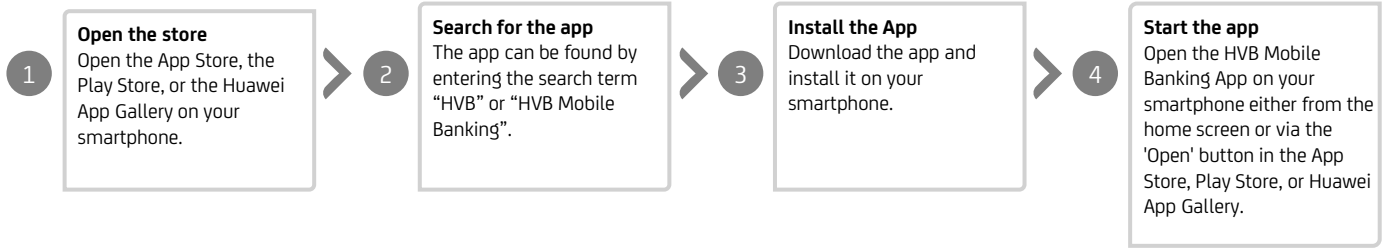
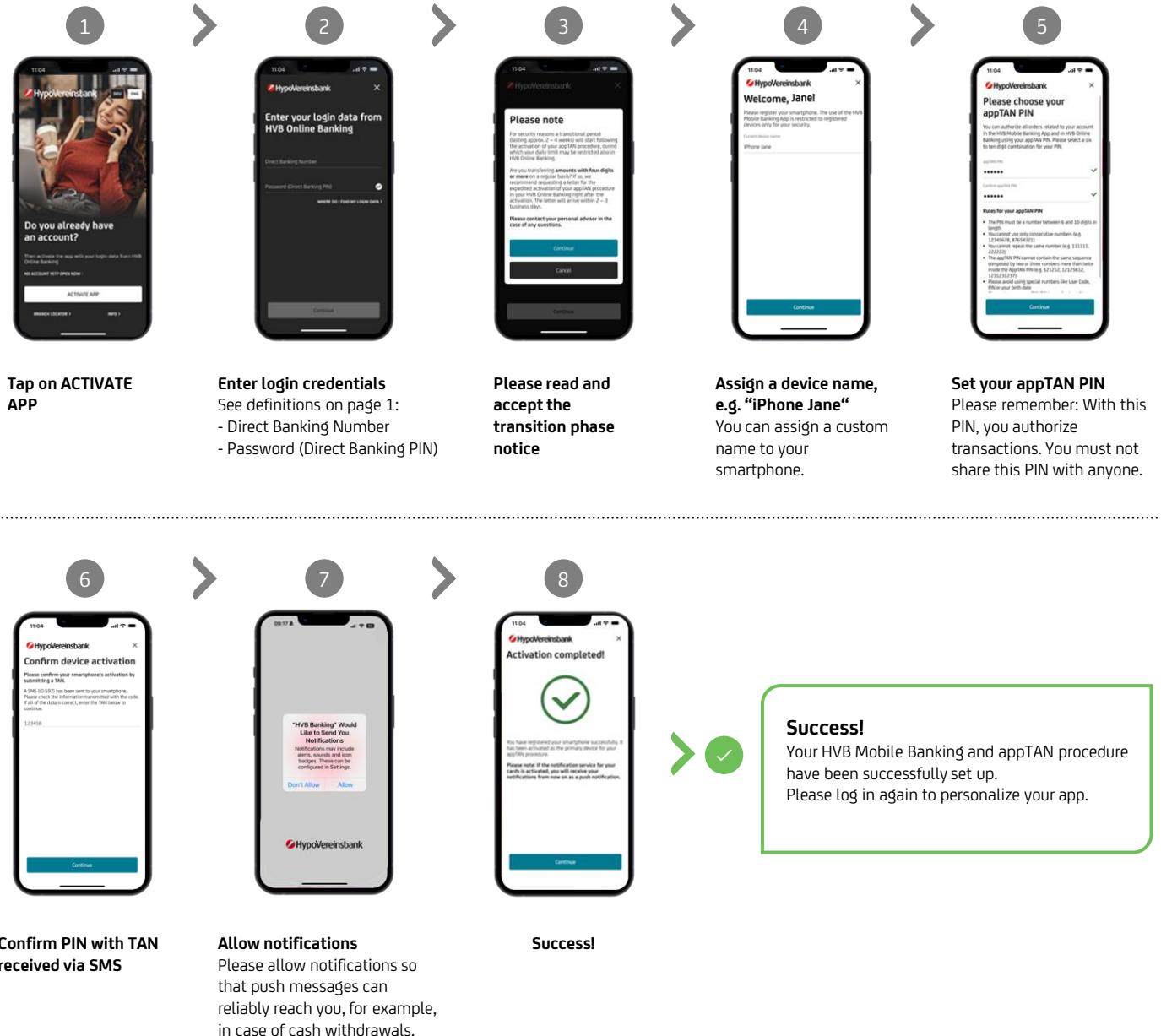


# >> appTAN Activation

## Step 1: App Installation



## Step 2: App Activation



### Definition of Terms

#### Direct Banking Number

The number is 10 digits long and includes 4 random digits plus your date of birth. You need the Direct Banking Number for the first-time activation of the HVB Mobile Banking App.

#### Password (Direct Banking PIN)

Your initial password consists of 5 digits and is issued when you set up HVB Online Banking for the first time. During the initial registration, you choose a 6- to 10-digit password yourself (numbers, letters, and special characters). You will need this password (Direct Banking PIN) to log in to PayGate (computer) or the HVB Mobile Banking App (smartphone).

#### appTAN procedure / appTAN PIN

When activating the Mobile Banking App, you set a PIN on your smartphone yourself. This "appTAN PIN" is a fixed 6- to 10-digit number (digits only) that you will need to authorize transactions, so please remember it well! The appTAN PIN is used only on the smartphone.